

CHARLES BENTLEY

“12 DAYS OF CHRISTMAS” GIVEAWAY TERMS AND CONDITIONS

1. The Promotion is open to residents of mainland UK.
2. All participants must be aged 18 or over.
3. To participate in the “12 Days Of Christmas” Giveaway:
 - Comment CHRISTMAS under any of the 12 posts related to the giveaway and tag a friend in the same comment.
 - Like one of the 12 posts related to the giveaway. This must be the same post that you commented CHRISTMAS and tagged a friend on.
 - Follow the Charles Bentley Instagram or Facebook account. Make sure you follow the same account on the platform where you commented and liked the post.
 - This giveaway closes at 23:59 GMT, 12th December 2024
4. There will be **ONE** winner of the “12 Days Of Christmas” prize bundle.
This includes:
 - Mulberry Small Antique Gold Leather Handled Log Bucket ([HMFIRESIDE64](#))
 - Cedar Antique Gold Fireside Companion Set ([HMFIRESIDE68](#))
 - 12" Faux Pre-Lit Christmas Wreath ([HMXWRTH01PL](#))
 - Faux Pre-Lit Decorative Christmas Garland 180cm ([HMXGAR01PL](#))
 - Santiago Steel Fire Pit ([GLFPSTEEL](#))
 - Lisbon Outdoor Arch Mirror ([MIRARCHCROSSCRM](#))
 - 2000W Electric Table Top Patio Heater ([GLPHTTB2000W](#))
 - 3.5L Slow Cooker 180W ([SCO2SML](#))
 - 4 Slice Toaster Black & Rose Gold ([TORE01BLK](#))
 - 16" Utility Broom with Scraper FSC® Certified ([WOCARNUB16](#))
 - Natural Forest Doormat 40x60cm ([HMXDM01TRSML](#))
 - Melbourne Premium 5 Burner Gas BBQ – Black ([BBQ13BLK](#))
5. The Promoter reserves the right to substitute any of the promotional items, in whole or in part with an alternative or equal or greater value in the case any of the promotional items were to become unavailable for any reason. The offer is non-transferable, and no cash or other alternative product will be made available.
6. If you are the lucky winner, you will be contacted via your social media account directly to arrange free delivery of your prize.
7. If you are contacted, and **DO NOT** respond within 24 hours, we will select another winner and let you know.
8. You will **NOT** be asked to share any payment details, we will ask for your name, full postal address, phone number and name only, this will be for delivery and entry verification purposes.
9. We will **NOT** be announcing the winner on social media or email. The giveaway will simply end on Thursday 12th December and we will contact the winner before the weekend to arrange delivery before Christmas.

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10. Limitations of liability. Neither the Promoter nor the promotional parties assume any responsibility or liability for:
 - Communications line failure, regardless of cause, with regard to any equipment, systems, networks, lines, satellites, servers, computers or providers utilised in any aspect of this promotion causing delays or disruption.
 - Inaccessibility or unavailability of the internet or the website or any combination thereof.
11. The lucky winner will be selected at random, providing they have complied with the requirements as laid out in section 3.
12. The Promoter reserves the right to amend or withdraw this promotion at any time without prior notice if circumstances make this unavoidable.
13. This promotion is in no way sponsored, endorsed, or administered by, or associated with, Instagram or Facebook.
14. This giveaway is open to members of the general public. However, staff members of Charles Bentley, Charles Bentley & Son, and their immediate families may not enter or win any of our prize draws or competitions.
15. The Promoter reserves the right in its sole discretion to disqualify any person who is found to be tampering, corrupts or affects the proper conduct of the promotion, attempts to damage the Website, otherwise undermine the legitimate operation of the promotion or to be acting in any manner deemed by the Promoter to be in violation of the Terms and Conditions; or to be acting in any manner deemed by the Promoter to be disruptive. If such activity is suspected the Promoter will delete the offending account/email address and compensation or prosecution will be sought through the law.
16. Prizes are non-negotiable, non-transferable and non-refundable. No cash alternative is available.
17. By participating in this promotion, participants are deemed to have accepted these terms and conditions.
18. The Promoter’s decision is final and binding in all matters and no correspondence will be entered into.
19. If you have any queries relating to this offer, please contact the Charles Bentley Customer Service Team on customerservices@charlesbentley.com.
20. Other than as required by law, Charles Bentley & Son Ltd will not disclose information about you to any third party without your permission.
21. These terms and conditions are governed by English law and subject to the exclusive jurisdiction of the English Courts.
22. Please also follow this link to see our [GDPR policy](#) which applies to this giveaway and all future promotions/competitions.
23. Promoter: Charles Bentley & Son Ltd, 1 Monarch Way, Loughborough LE11 5TP.